



REZA TAHAMI

Protection Specialist

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As an accomplished professional in the humanitarian and protection sector, I have dedicated my career to supporting vulnerable communities and promoting human rights. With several years of experience working in this field, I have developed a deep understanding of the unique challenges and complexities associated with delivering effective humanitarian and protection programs. In addition to my experience, I hold an MBA degree, which has equipped me with a strong foundation in management and leadership principles. This education has enabled me to effectively oversee teams and projects with a strategic and goal-oriented approach, ensuring that resources are optimized and objectives are met. Throughout my career, I have consistently demonstrated my commitment to advancing human welfare and promoting social justice. My passion for this work drives me to continue seeking new and innovative solutions to the challenges facing vulnerable communities around the world. Overall, I believe that my experience, education, and passion make me an ideal candidate for any organization seeking a highly skilled and dedicated professional in the humanitarian and protection sector.

WORK EXPERIENCE

2024-01 - PRESENT

Migrant Protection Assistant/Interpreter

International Organization for Migration (IOM)

- Conducted interviews and needs assessments to identify vulnerable migrants requiring protection and support services.
- Coordinated the provision of direct assistance through referrals to appropriate services and resources for vulnerable populations.
- Facilitated collaboration among local partners, authorities, and stakeholders to address migrant protection challenges efficiently.
- Supported the organization and implementation of protection activities within the Temporary Reception Center (TRC) in cooperation with IOM teams, government agencies, and other relevant actors.
- Monitored food distribution processes, ensuring adherence to established nutritional standards.
- Oversaw water, sanitation, and hygiene (WASH) conditions within the TRC by ensuring access to clean water and adequate sanitation facilities.
- Managed the distribution of non-food items (NFI), including clothing, blankets, and hygiene kits, to fulfill basic human needs effectively.
- Ensured that shelter facilities met humanitarian standards while addressing urgent accommodation requirements as they arose.
- Promoted a coordinated approach to service delivery by engaging with governmental entities and international organizations operating in migrant protection contexts.
- Contributed to regular reporting frameworks by providing updates on activities related to TRC operations, highlighting achieved targets and addressing operational challenges where necessary.

2020-04 - 2023-12

Protection Officer / Coordinator

Danish Refugee Council, Tuzla BiH

- Coordination of field activities, including conducting interviews and collecting data for protection-related efforts.
- Leadership in resource mobilization and program development for humanitarian, recovery, and transitional initiatives in collaboration with governmental counterparts and UN agencies.
- Establishment and enhancement of partnerships within the Danish Refugee Council (DRC) Tuzla Canton to optimize synergies and improve operational complementarities.
- Design and implementation of a referral mechanism facilitating collaboration between UN agencies and non-governmental organizations in Tuzla Canton.
- Monitoring and analysis of human rights violations and other protection concerns impacting vulnerable populations, with regular assessments conducted to identify trends, patterns, and key findings shared with stakeholders.
- Provision of direct support to vulnerable individuals through protective assessment processes, counseling on relevant issues, and ensuring referrals to appropriate services.
- Collaboration with local civil society organizations to strengthen community-based protection systems and enhance local response capabilities.
- Reporting on protection conditions based on data collection and analysis, contributing to informed decision-making among partners and stakeholders.
- Development of frameworks designed to promote partnerships across sectors for improving overall community-level protection impacts.
- Promotion of sustainable protective measures by engaging with both international entities and local actors to ensure effective coordination in addressing safety concerns.

2019-10 - 2020-04

Translator / Cultural Mediator

Danish Refugee Council, Tuzla BiH

- Project ECHO: Ensured Access to Health Services and Protection Responses for Asylum Seekers, Refugees, and Migrants in Bosnia-Herzegovina.
- The provision of mental health and psychosocial support (MHPSS) to unaccompanied asylum seekers and children with families in outreach activities in BiH.
- Facilitating communication and understanding between individuals or groups from different cultural backgrounds. This involves acting as a bridge between different communities, helping to clarify cultural norms and practices, and promoting cultural sensitivity and respect.
- Provided cultural interpretation and translation services to aid workers working with vulnerable populations such as refugees, internally displaced persons (IDPs), and host communities. I have conducted assessments of the cultural context to ensure that the protection response is inclusive and respectful of cultural norms and values.
- Established trust with vulnerable populations by being culturally sensitive and respectful, while also facilitating communication and understanding between aid workers and the local community.
- Ensure that the protection response is inclusive and respectful of the diverse cultures and traditions of the communities affected by conflict or crisis.
- Establish strong relationships with local communities, leaders, and authorities.

2017-01 - 2018-12

Project Manager

Iran Embassy, Sarajevo BiH

- Management of two projects from initiation to closure, ensuring timely delivery within scope and budget.
- Expertise in project planning, resource allocation, risk management, and quality assurance processes.
- Focus on identifying and mitigating project risks through rigorous attention to detail.
- Collaboration with stakeholders to align project outcomes with expectations and achieve desired results.
- Consistent adherence to established timelines and budgets while maintaining high-quality standards.
- Utilization of effective communication strategies to facilitate seamless stakeholder engagement throughout all project phases.

2015-01 - 2018-08

Managing Director

Rezayad D.O.O, Sarajevo BiH

- Monitored multiple databases to track and manage company inventory effectively, ensuring accurate record-keeping and streamlined operations.
- Supported internal, external, and government-directed trade compliance audits and assessments by providing documentation, implementing corrective actions, and conducting internal training programs.
- Established relationships with international clients, distributors, suppliers, and partners to expand the division's network and customer base through targeted business development initiatives.
- Developed and executed a comprehensive business strategy for the Export and Import division in alignment with broader company objectives.
- Directed efforts toward achieving sustainable growth and profitability within the division through strategic decision-making and operational leadership.
- Facilitated compliance with trade regulations while maintaining smooth processes in import/export logistics to enhance organizational efficiency.

2016-01 - 2018-07

Producer

Sahar Balkan TV, Sarajevo BiH

- Working on a wide variety of projects has allowed me to push the boundaries of traditional storytelling.
- Managed budgets, coordinated with talent and crew, and ensured that all deadlines are met.
- Ability to multitask and adapt to changing circumstances, ensuring that projects are completed on time and on budget.
- Responsible for overseeing the entire production process, from developing the concept to managing the crew to editing the final product.

2015-01 - 2017-01

Senior Producer

Press TV, Sarajevo BiH

- Supervised the operation of over 200 television cameras for live broadcasts.
- Edited all content before publishing/ broadcasting it or sending it to viewers of Sahar TV Sarajevo.
- Collaborated with the creative team to find perfect solutions for creative projects.
- Communicated with all stakeholders and team members to ensure effective resolution of issues.
- Edited footage to create high-quality videos for different multimedia platforms.
- Scheduled and conducted interviews of knowledgeable individuals about important stories.
- Coordinated production schedules and activities for 100 television shows.

EDUCATION

2016-09 - 2018-07

MBA

International University of Sarajevo

International University of Sarajevo - Sarajevo, Federation of Bosnia and Herzegovina Master of Business Administration (MBA), Management and Leadership Studies

2007-09 - 2011-01

Bachelor of Arts

Kharazmi University

Kharazmi University - Tehran

Bachelor of Arts (BA), History

QUALIFICATIONS

- 1. MBA Degree: Possess an MBA degree that provides a strong foundation in business administration, leadership, and strategic thinking.
- 2. Project Management: Demonstrated ability to manage complex projects and coordinate with multiple stakeholders in a fast-paced and dynamic environment.
- 3. Analytical Skills: Strong analytical and problem-solving skills, with the ability to think critically and develop effective solutions to complex problems.
- 4. Communication: Excellent communication and interpersonal skills, with the ability to build relationships and collaborate effectively with colleagues, stakeholders, and clients.
- 5. Leadership: Proven leadership experience, with the ability to motivate and manage teams towards achieving common goals.
- 6. Protection and Humanitarian Work: Extensive experience in the protection sector of humanitarian work, with a deep understanding of the needs of vulnerable populations and the ability to design and implement programs to address those needs.
- 7. Cultural Competency: Demonstrated cultural competency, with the ability to work effectively with diverse populations and navigate complex cultural dynamics.
- 8. Strategic Planning: Proficient in strategic planning, program design, and proposal development, with a track record of developing successful programs that achieve measurable impact.
- 9. Budget Management: Experience in budget management, with a proven ability to manage resources efficiently and effectively.
- 10. Adaptability: Adaptable and flexible, with the ability to thrive in changing and unpredictable environments.

LANGUAGE

DARI



PERSIAN



ENGLISH



CERTIFICATIONS

- Freedom Of Movement, Refugees, Traffickers, And Smugglers 2022
The University of Kent
- Strategic Management 2021
Copenhagen Business School | Coursera
- Leading Teams 2021
University of Michigan | Coursera
- Strategic Leadership and Management 2021
Illinois | Coursera
- Cisco Certified Network Associate Service Provider Operations (CCNA) 2010
Cybertech Co.
- Microsoft Certified Technology Specialist: Office SharePoint Server 2007, Configuring (MCTS) August 2010
Tehran Institute of Technology
- Network + 2010
Tehran Institute of Technology

PUBLICATIONS

- * FBA Conference Proceeding Book - Published on Dec 24, 2018
- * Third Mediterranean International Social Sciences Congress - 2018
- * Lambert Academic - Published on Mar 19, 2019